



3.0 SMS Results

3.1 How to... Submit SMS results

The SMS result option allows leagues to have scores reported by SMS text message and reduce league administration by removing the need for results to be taken off voicemail and reduce the risk of Team Administrators forgetting to report results, as Full-Time sends them a text message prompting them to report the score. Text results will be viewed by the league before being published to ensure there are no conflicts of results but will be published within 12 hours of the result being confirmed. The league are not permitted to publish results and league tables for U10s but the league still need to capture results.

Who Can Report Results

For each team, two mobile numbers can be registered (for example the Club Secretary and Team Manager). Leagues will need to inform the clubs how to get their contacts changed.

With the SMS system, home and away clubs both report scores. There's no need to restrict it to home teams only, as SMSes are processed automatically, and it's better to get them double-checked.

The SMS Text Prompt

During each game (normally 15 minutes after kick off), the Full-Time will send an SMS Text Message to each registered mobile number, reminding them to send in the result of the game. After the game, both home and away clubs should report the score by replying to their message using the word **RESULT** (followed by a space) and giving the score for the game, **home team first, away team second, and separated by a hyphen.**

For example:-

FA Full-Time Automated Results: CHE1 v MNU1 Sun 07 Sep 10:30. Reply with home and away scorers exactly in the format: RESULT H-A e.g. RESULT 2-1

Replying To Full-Time

To report a 2-1 win to the home side (Chelsea 1sts!) you would simply reply: **RESULT 2-1**

The only exception is if you are registered to send in results for more than one team, in which case Full-Time will include a team code, which you need to add after the result so that Full-Time can identify which team is being reported. In the above example the text you would receive would say:-

FA Full-Time Automated Results: CHE1 v MNU1 Sun 07 Sep 10:30. Reply with home and away scorers exactly in the format: RESULT H-A CHE1 e.g. RESULT 2-1 CHE1

Note the CHE1 team code at the end. The reply would be: **RESULT 2-1 CHE1**

Important Notes

It is important to note you should not add other information and that the text must begin with the word **RESULT** or Full-Time will ignore it. The text must be sent from one of the registered mobiles (as Full-Time identifies you by the mobile number it has been given).

Full-Time allows you to report postponements (**RESULT P-P**) and abandonments (**RESULT A-A**).

Troubleshooting

If users are having problems with sending in results, please ask them to check the following:-

- Don't submit the score before you receive the incoming SMS prompt from Full-Time
- Your message **MUST** start with **RESULT** – otherwise it won't reach Full-Time.
- If Full-Time asks for a team code, make sure it's included, **AFTER** the scores.
- Make sure you give the **home score first, away score second.**
- Tell the league if you change your mobile number!
- Tell the league if a fixture is incorrect on Full-Time before the game is played.
- Remember that the SMS score is processed by a computer, so the format needs to be correct.

Full Time on WAP

Full-Time and the SMS results can also be seen on the mobile internet, using a WAP enabled phone (at:- www.theFA.com/FULL-TIME/WAP).

IF YOU DO NOT RECEIVE A TEXT MESSAGE ON THE FIRST FIXTURE OF THE SEASON PLEASE CONTACT THE LEAGUE SECRETARY